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Arizona Corporation Commis
Utilities Complaint Form**ORIGINAL****Investigator:** Mary Mee**Phone:** <<< REDACTED >>>**Opinion Date:** 6/24/2016**Opinion Number:** 2016 - 132566**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Opposed**Closed Date:****First Name:** Anne**Last Name:** Couch**Account Name:** Anne Couch**Address:****City:****State:****Zip Code:****Company:** EPCOR Sewer *AAWC**Division:** Sewer**Nature Of Opinion****Docket Number:** WS-01303A-16-0145**Docket Position:** Against**From:** Anne Couch [mailto:stgrt28@aol.com]

Arizona Corporation Commission

Sent: Thursday, June 23, 2016 6:33 PM**DOCKETED****To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>**JUN 27 2016****Subject:** Water bills**DOCKETED BY**

Hello, I only been living here for 1 1/2 years but I learned a lot how different epcor charges their customers. I live in Dos Rios and it seems to me that this unincorporated area gets charged way to much. They are building all around us and call it Peoria. We have a lot of families and retired people here. Why do we pay so much more. All the other areas pay half of what we pay. Please rethink your stands.

Anne Couch

Sent from my iPhone

		Investigation
Date:	Analyst:	Submitted By:
6/27/2016	Mary Mee	Email

From: Mary Mee
Sent: Monday, June 27, 2016 11:52 AM
To: stgrt28@aol.com
Subject: Complaint with AZ Corporation Commission

Good morning Anne,

I am an analyst with the Arizona Corporation Commission. We have received your email and need your address for us to be able to process your complaint. If your sole intention is for this to be entered as an opinion, then let us know and your address can be omitted.

If you have any questions, please call or email.

Thank you,

Mary Mee | Arizona Corporation Commission | Consumer Analyst I, Public Utilities
 Office (602) 542-7273 Facsimile (602) 542-2129

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 AZ CORPORATION COMMISSION
 DOCKET CONTROL

**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Submitted By:	Type:
6/27/2016	Mary Mee	Email	Investigation

Hi Anne,

I will enter it as an opinion.

Thank you,

Mary Mee | Arizona Corporation Commission | Consumer Analyst I, Public Utilities
Office (602) 542-7273 Facsimile (602) 542-2129

From: Anne Couch [mailto:stgrt28@aol.com]
Sent: Monday, June 27, 2016 12:20 PM
To: Mary Mee <MMee@azcc.gov>
Subject: Re: Complaint with AZ Corporation Commission

Just an opinion

Sent from my iPhone

Date:	Analyst:	Submitted By:	Type:
6/27/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED
